

Route Mobile SMS for Zoho CRM

Route Mobile SMS for Zoho CRM | Proprietary and Confidential © 2024 Route Mobile Limited. All rights reserved



Configuration

After installing the extension go to settings page and provide the following details.

- 1. Provide your Routemobile Username & Password
- 2. Provide your SENDER ID for SMS
- 3. Use Webhook URL feature to send Automated SMS using Zoho CRM workflows. Watch demo here.

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Usage & Features

Send SMS to Zoho CRM Lead & Contact

Go to any Lead or Contact and choose Send SMS - Route Mobile option as shown below



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Send Bulk SMS to Zoho CRM Leads & Contacts

- 1. Go to Leads List or Contact List
- 2. Choose multiple records
- 3. Choose Send Bulk SMS Route Mobile option



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Schedule SMS & Templates

- 1. On choosing **Send SMS Rivet SMS** option a dialog interface like below opens.
- 2. Click **Choose Template** option to Send SMS templates you have defined in templates section.
- 3. Use Schedule on option and select a desired time and date to trigger SMS later

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Google Drive Files	Email —	Lead Name	John	
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About Route Mobile:

Route Mobile is a leading Cloud Communication Platform provider, catering to enterprises, over-the-top (OTT) players and mobile network operators (MNO). Our range of enterprise communication services includes smart solutions in Messaging, Voice, Email, and SMS Filtering, Analytics & Monetization.