



Registered & Corporate Office:

Route Mobile Limited  
4<sup>th</sup> Dimension, 3<sup>rd</sup> floor, Mind Space, Malad (West),  
Mumbai - 400 064, India  
+91 22 4033 7676/77-99 | Fax: +91 22 4033 7650  
info@routemobile.com | www.routemobile.com  
CIN No: L72900MH2004PLC146323

**Ref No:** RML/2022-23/337

**Date:** February 15, 2023

**To,**

**BSE Limited**

**Scrip Code: 543228**

**National Stock Exchange of India Limited**

**Symbol: ROUTE**

Dear Sir/Madam,

**Sub: Intimation to Members - Furnishing of PAN, KYC details and Nomination & availability of Dispute Resolution Mechanism at Stock Exchanges against Company/Registrar to an Issue and Share Transfer Agents (RTA)**

**Ref: Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

In terms of Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the intimation sent via e-mail on February 14, 2023 to the Members of the Route Mobile Limited ("Company") pertaining to:

1. SEBI Circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 3, 2021 read with SEBI Circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/687 dated December 14, 2021 (the "SEBI Circulars") for KYC and Nomination details.
2. SEBI Circular No. SEBI/HO/OIAE/2023/03391 dated January 27, 2023 read together with SEBI /HO/ MIRSD/MIRSD\_RTAMB/P/CIR/2022/76 dated May 30, 2022 regarding availability of Dispute Resolution Mechanism at Stock Exchanges against Company/Registrar to an Issue and Share Transfer Agents (RTA).

Further, this intimation will be made available on the Company's website at: [www.routemobile.com](http://www.routemobile.com) under Investors Section.

You are requested to take the above information on record.

Thanking you,

Yours truly,

**For Route Mobile Limited**

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**Rathindra Das**

**Group Head Legal, Company Secretary & Compliance Officer**

**Membership No: A24421**

**Encl: as above**



## **Route Mobile Limited**

**Registered & Corporate Office:** 4th Dimension, 3rd Floor, Mind Space, Malad (West),  
Mumbai – 400 064

CIN: L72900MH2004PLC146323

Tel: +91 (22) 40337676 | Fax: +91 (22) 40337650

Email: [investors@routemobile.com](mailto:investors@routemobile.com) Website: [www.routemobile.com](http://www.routemobile.com)

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**Sub.: Furnishing of PAN, KYC details and Nomination & availability of Dispute Resolution Mechanism at Stock Exchanges against Company/Registrar to an Issue and Share Transfer Agents (RTA)**

**Ref.: SEBI Circular Nos. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 3, 2021 and SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/687 dated December 14, 2021 ('Circulars'): Furnishing of PAN, KYC details and Nomination**

Members are requested to note that, pursuant to SEBI Circular dated November 3, 2021 and also with reference to our communication letter dated January 13, 2022, folios without PAN, KYC and nomination details shall be frozen and the Members will not be eligible to lodge grievance or avail service request with the Registrar and Share Transfer Agent (RTA) and will not be eligible for receipt of dividend in physical mode effective from April 1, 2023. Further, Circulars also state that after December 31, 2025, the frozen folios shall be referred to by RTA / the Company to the Administering Authority under the Benami Transactions (Prohibitions) Act, 1988 and / or Prevention of Money Laundering Act, 2002.

Therefore, the Members who have not yet submitted the documents/details, as per communication letter dated January 13, 2022 are requested to furnish the same to

our Registrar & Transfer Agents (RTA), M/s. KFin Technologies Limited, at the earliest and well before March 31, 2023 on receipt of this communication at email-id [einward.ris@kfintech.com](mailto:einward.ris@kfintech.com).

**Attn. Holders of Physical Securities:** Wrt. Para 4 of the Circulars, from January 1, 2022, the RTAs are prohibited from processing any service requests or complaints received from the holder(s) / claimant(s), till PAN, KYC and Nomination documents/details have been recorded. Therefore, you are advised to update the records at the earliest.

**Ref.: SEBI Circular No. SEBI/HO/OIAE/2023/03391 dated January 27, 2023**

SEBI vide its circular SEBI /HO/ MIRSD/ MIRSD\_RTAMB/P/CIR/ 2022/76 dated May 30, 2022 read with Regulation 40 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 has laid down Standard Operating Procedures (SOP) to be followed for dispute resolution under the Stock Exchange arbitration mechanism for disputes between a Listed Company and/or Registrars to an Issue and Share Transfer Agents (RTAs) and its Shareholder(s)/Investor(s) pertaining to disputes or emanating from investor service requests such as transfer/transmission of shares, demat/remat, issue of duplicate shares, transposition of holders, investor entitlements like corporate benefits, dividend, bonus shares, rights entitlements, credit of securities in public issue, interest /coupon payments on securities and delay in processing/wrongful rejection of aforesaid investor service.

Further to the aforesaid circular, SEBI vide its circular No. SEBI/ HO /OIAE/2023/03391 dated January 27, 2023 has advised every listed company to intimate to all investors/Members who hold shares in physical form that Members can file for Arbitration with stock exchange(s) if they have any dispute against the Company and/or its RTA on delay or default in processing request as per the circular dated May 30, 2022. Accordingly, Members are requested to note the same.

For more details, Members can refer below web links of the stock exchanges:

BSE - <http://tiny.cc/m1l2vz>

NSE - <http://tiny.cc/s1l2vz>

For **Route Mobile Limited**

**Sd/-**

**Rathindra Das**

**Group Head Legal, Company Secretary & Compliance Officer**

**Membership No.: A24421**

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